

COLUMBIA, TN



[www.greenwaytech.net](http://www.greenwaytech.net)

Thank you for choosing Greenway Tech, your friendly neighborhood tech solution for repair, consulting, and small business IT services. By engaging with our services, you agree to the following Terms and Conditions:

### 1. Service Scope

Greenway Tech provides diagnostics, repair, consultation, and IT solutions for consumer electronics and business systems. All services will be provided as described in your work order, intake form, or service estimate.

### 2. Estimates & Approval

We provide good-faith estimates before beginning work. Final costs may vary based on additional diagnostics or parts required. Work begins only after receiving your approval.

### 3. Data & Liability

While we take every precaution to protect your data, you are solely responsible for backing up your data prior to any repair or service. Greenway Tech is not liable for data loss or corruption.

### 4. Turnaround Time

Repair and service timelines are estimates. While we strive to return your device as quickly as possible, delays may occur based on parts availability or complexity.

### 5. Warranty

We offer a 30-day workmanship warranty on repairs. This covers rework if the same issue returns due to our repair. It does not cover physical damage, water damage, software corruption, or new issues.

### 6. Abandoned Devices

Devices left unclaimed 30 days after notification of service completion may be subject to a storage fee or considered abandoned. Abandoned devices may be recycled or resold to cover incurred costs.



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## 7. Payment

Payment is due upon completion of services unless otherwise agreed in writing. We accept cash, major cards, and local electronic payments. Late or unpaid balances may result in service delays or collections action.

## 8. Third-Party Products & Software

We may recommend or install third-party software or parts. These are subject to their own manufacturer or publisher terms and warranties. Greenway Tech is not liable for third-party software issues or defects.

## 9. Confidentiality

We treat your personal information and business data with strict confidentiality. We do not share or sell your data, ever.

## 10. Right to Refuse Service

Greenway Tech reserves the right to refuse service for any reason, including abusive behavior, illegal activities, or unsafe conditions.

### Contact Information:

Phone: 931-388-2691

Email: [greenwaytechrepair@gmail.com](mailto:greenwaytechrepair@gmail.com)

Website: [www.greenwaytech.net](http://www.greenwaytech.net)

By signing or approving service, you acknowledge that you have read, understood, and agreed to these terms.